



Sahayog Sevabhavi Sanstha's

# Vasant Kale College of Computational & Management Science

Affiliated to Swami Ramanand Teerth Marathwada University, Nanded.



Sahayog Educational Campus, Vishnupuri, Nanded - 431 606 (Maharashtra)

Ref.No.:

Date:

## Annual report of the Grievance Redressal Committee for the academic year 2021-2022

- ❖ The first Grievance Redressal committee meeting for the Academic year 2021-2022 was held on 27-12-2021 at 11.00 am in Principal Chamber.
- ❖ The Second Grievance Redressal Committee meeting for the Academic year 2021-2022 was held on 15-07-2022 at 11.00 am in Principal Chamber.
- ❖ The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	10-12-2021	Wi-Fi coverage Problem	III year BCA students	15-12-2021	Approved for increase of speed of WI-FI Net Speed.
2	09-06-2022	Water Filter Cooling Problem	I year BCA students	13-06-2022	Committee brought to the notice of the management and water filter was repaired to effective cooling
3	01-07-2022	Mobile lost	BUDRUK RUTUJA VITTHALI year BCA student	04-07-2022	With the help of door Incharge Committee traced the CC footage and found the Mobile phone.



  
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## Annal report of the Grievance Redressal Committee for the academic year 2020-2021

- ❖ The first Grievance Redressal committee meeting for the Academic year 2020-2021 was held on 08-10-2020 at 11.00 am in Principal Chamber.
- ❖ The Second Grievance Redressal Committee meeting for the Academic year 2020-2021 was held on 17-07-2021 at 11.00 am in Principal Chamber.
- ❖ The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.
- ❖ **Due to COVID pandemic students were not present physically.**

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	Nil	Nil	Nil	Nil	Nil



  
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## Annual report of the Grievance Redressal Committee for the academic year 2019-2020

- ❖ The first Grievance Redressal committee meeting for the Academic year 2019-2020 was held on 11-12-2019 at 11.00 am in Principal Chamber.
- ❖ The Second Grievance Redressal Committee meeting for the Academic year 2019-2020 was held on 25-02-2020 at 11.00 am in Principal Chamber.
- ❖ The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	13-11-2019	Honey bees issue in III floor	I year BCA students	16-11-2019	Committee adopted the measures for the removal of honey comb from the third floor
2	27-11-2019	Lab record missing	MOLKE SURAJ BALAJI, II year BCA student	28-11-2019	Committee instructed to the concerned lab assistant to find the Lab record.
3	20-01-2020	Fans not working	III year BCA students	23-01-2020	Committee brought to the notice of the management that the fans which are not working were repaired and few were replaced by new one.



  
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## Annual report of the Grievance Redressal Committee for the academic year 2018-2019

- ❖ The first Grievance Redressal committee meeting for the Academic year 2018-2019 was held on 04-12-2018 at 11.00 am in Principal Chamber.
- ❖ The Second Grievance Redressal Committee meeting for the Academic year 2018-2019 was held on 17-04-2019 at 11.00 am in Principal Chamber.
- ❖ The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	04-10-2018	Window Glass Repair	III year BCA students	08-10-2018	Committee brought to the notice of management and repaired the window pane.
2	08-11-2018	Mobile Lost	BHORGE SHITAL VIJAY, II year BCA student	09-11-2018	With the help of floor Incharge Committee traced the CC footage and found the Mobile Phone.
3	28-03-2019	Library Timings related	I Year BCA students	29-03-2019	Committee discussed with library committee to instruct the librarian to make library timings flexible .



*Principal*  
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## Annual report of the Grievance Redressal Committee for the academic year 2017-2018

- The first Grievance Redressal committee meeting for the Academic year 2017-2018 was held on 08-12-2017 at 11.00 am in Principal Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2017-2018 was held on 13-04-2018 at 11.00 am in Principal Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	20-10-2017	Canteen menu price related	III Year BCA students	23-10-2017	Committee discussed to with the Canteen Committee to make the menu prices reasonable.
2	20-11-2017	Mobile lost	MALIPATIL KAPIL BHAGWAN, I Year BCA student	21-11-2017	Committee traced the CC footage and found the Mobile phone.
3	14-02-2018	Black board visibility problem	BCA II Year students	16-02-2018	Committee brought to the notice of the management and polished the black board to make it clearly visible.



  
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